

Tax Collector News

MANATEE COUNTY TAX COLLECTOR'S OFFICE
WWW.TAXCOLLECTOR.COM

Issued by Sara Ackley, Quality Assurance Department

NEW OFFICE HOURS: 9 AM - 5 PM

Manatee County Tax Collector Ken Burton Jr., announced that starting **Monday, October 15th**, his office hours open to the public will be changing to **9 a.m. to 5 p.m.**

"There were many reasons for making the change, the foremost being not having to incur overtime hours for our staff," Burton said. "My Quality Assurance department has issued 530 policy changes this year alone. These come down from Tallahassee, and our staff has to keep up with each change when it becomes effective. This is not always easy and our staff needs time to be thoroughly trained."

"So instead of adding on a half-hour to an hour of overtime each day, we determined that having the employees start at their same time, but delaying the opening of our doors to the public by a half-hour, would allow us to maximize their time in training, updates and overall communication and will not cost the taxpayers another nickel."

Another motivation was getting prepared for the coming Federal Real ID Act which will dramatically impact the offices when every Floridian will be required to come into a Tax Collector's Office to register.

"We have already implemented wait times on our internet site so that citizens can go online and see what the wait times are at each office," said Burton. "They can then decide if they want to just stay online and conduct their transactions or choose a branch to visit."

The Tax Collector's website is www.taxcollector.com and most DMV and Driver License renewals can be processed there, as well as property tax payments, plus hunting and fishing licenses.

"Our staff is enthusiastic about the change of hours because we believe we are going to provide even better service than before," said Burton. "Our goal is to continually improve our services to the citizens of Manatee County."

INTERNET SERVICES AVAILABLE AT
WWW.TAXCOLLECTOR.COM

Visit www.taxcollector.com to:

- Access and pay current year property taxes and print duplicate tax receipts for tax years 1994-current year.
- Renew vehicle, boat or mobile home registrations, change your address and obtain duplicate registrations.
- Check personalized plate availability.
- Renew and change your address on your driver license and obtain a duplicate driver license.
- Check the status of your driver license.
- Purchase hunting/fishing licenses, permits and apply for quota and special opportunity hunts.

OFFICE

LOCATIONS:

DeSoto Office

819 301 Blvd West
Bradenton, FL 34205
*(Located adjacent to
the DeSoto Square
Mall)*

Lakewood Ranch Office

6007 111th St East
Bradenton, FL 34202
(Off State Road 70)

Palma Sola Office

7411 Manatee Ave W
Suite 200
Bradenton, FL 34209
*(Albertson's Shopping
Center)*

Palmetto Office

1341 10th St East
Palmetto, FL 34221
(US 301)